




## DEPARTMENT OF HEALTH

Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

### MEMORANDUM

To: Home Health Program Providers (Provider Type 41)  
Nursing Services Program Providers (Provider Type 53)  
Model Waiver Program Stakeholders  
Rare and Expensive Case Management (REM) Stakeholders

From: Marlana R. Hutchinson, Director   
Office of Long Term Services and Supports

Subject: Extended Implementation of Electronic Visit Verification (EVV)

Date: October 24, 2023

**Note: Please ensure the appropriate staff members in your organization are informed of the contents of this memorandum.**

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The Office of Long Term Services and Supports (OLTSS) will extend the implementation timeframe of Electronic Visit Verification (EVV) for the Home Health and Nursing Services programs until November 30, 2023. The extended implementation will allow sufficient time for providers to access participant information, train staff on using EVV, and set up their staff profiles in LTSSMaryland to ensure a successful implementation.

Deputy Secretary Ryan Moran and I invite you to meet with us on October 31, 2023 from 11:30am to 12:00pm to discuss next steps and address any questions. Meeting credentials and EVV implementation information are forthcoming.

Questions regarding this matter may be directed to Ms. Dawnn Williams, Chief, Division of Nursing Services at (410) 767-1596 or [dawnn.williams@maryland.gov](mailto:dawnn.williams@maryland.gov).